

ONE COMMUNITY ONE FAMILY PROVIDER SURVEY COMPARISON OVER 6 YEARS

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Background

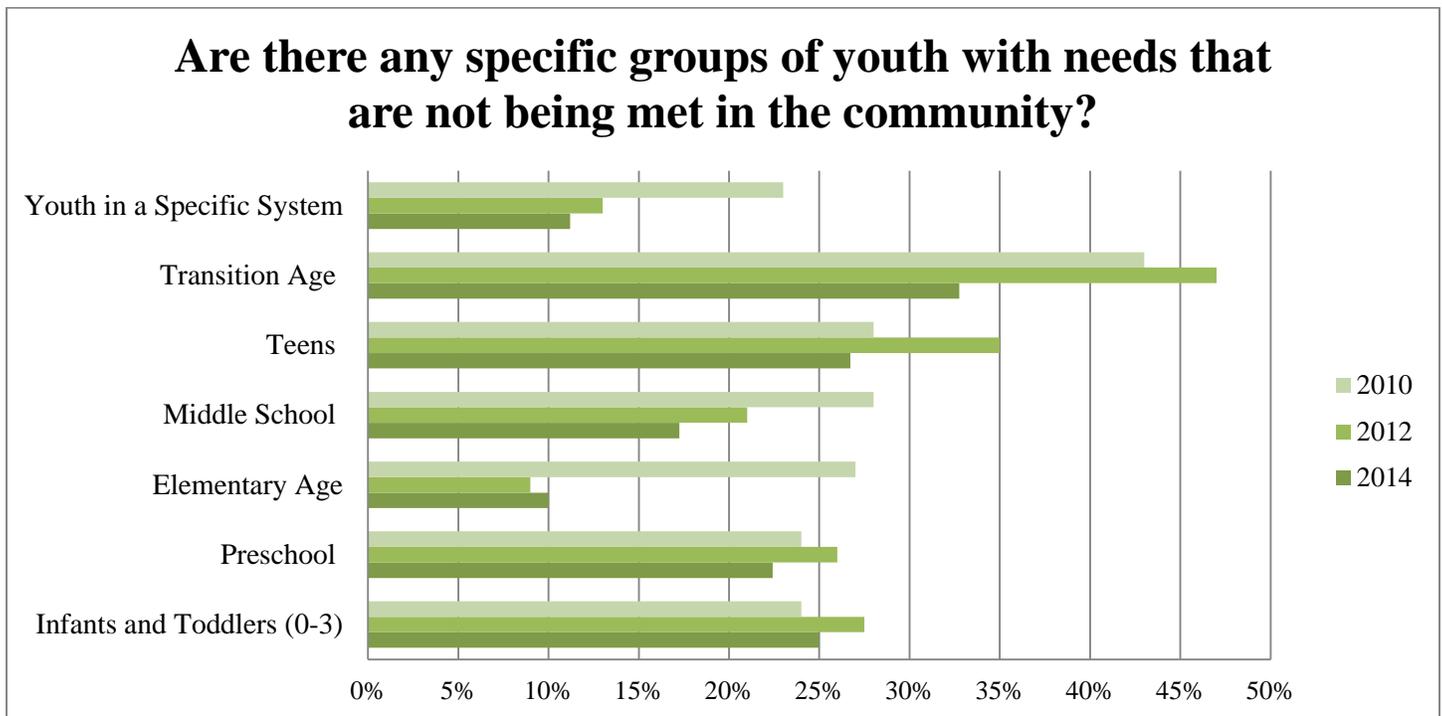
- The survey was developed through input from the OCOF Evaluation Advisory Board (EAB).
- The survey was distributed using Survey Monkey (web-based software) to individuals:
 - (1) Having connections to One Community One Family
 - (2) Who work in a child serving system throughout OCOF’s eight county region

Response Rate

2010 Survey: The survey was distributed to 175 individuals and completed by 88 individuals (50%).

2012 Survey: The survey was distributed to 370 individuals and completed by 116 individuals (31%).

2014 Survey: The survey was distributed to 464 individuals and completed by 124 individuals (27%).



Findings

Results suggest that for the most part, respondents feel the various subgroups of youth are being better served in 2014 than they were in 2010. Groups that did not show significant change from 2010 to 2014 were Teens, Preschool, and Infants and Toddlers. We speculate that there may be better recognition of the needs that exist in the community.

Should providers value youth and family voice?	2010	2012	2014
Youth should have equal say when making care decisions.	9.1%	25.9%	23.4%
Caregivers of youth should have equal say in care decisions.	13.0%	24.7%	26.3%

The most impressive change in terms of community perceptions of the importance of youth and family voice appeared to have occurred between 2010 and 2012.

Alignment with System of Care Values		
2010	2012	2014
<ul style="list-style-type: none"> • Family Guided • Individualized • Community-based • Evidence-based • Youth Guided • Cultural and Linguistic Competence 	<ul style="list-style-type: none"> • Family Guided • Individualized • Community-based • Evidence-based • Youth Guided • Cultural and Linguistic Competence 	<ul style="list-style-type: none"> • Family Guided • Individualized • Community-based • Evidence-based • Youth Guided • Cultural and Linguistic Competence
Color Code: Not Yet , Some Evidence , Valued in the Community		

It appears that the community is adopting and valuing system of care principles over time.

OCOF's goal is to be seen as a true collaborative and not a project of only one organization.		
2010	2012	2014
2.6	3.8	4.3
Scale: 1 = less collaborative; 5 = truly collaborative		

Community perceptions of viewing OCOF as collaborative are increasing over time.

What does this mean?

- Unmet needs for the youngest children still exist; however, services for other age groups are improving.
- Over the past six years, providers believe that the needs of children from all systems are being met more effectively.
- The community is closer to adhering to system of care values.